

Terms and Conditions

Deposit and payment: For scheduled/public tours, payment is required in full at the time of booking. For private groups, a non-refundable deposit will be required to secure the day and your tour; payment in full will be required approximately two weeks prior to your departure.

Tour prices include: All tours include product sampling and lunch.

Costs not included in tour prices: Transportation to destination; purchases of items, including drinks, from supplier partners during your walking tour. Tours are at your discretion and cost. Patrons are encouraged to bring cash for product purchases on tour day, often at discount to retail prices.

Pricing: All prices are shown in Australian dollars and are current at date of printing itineraries.

Cancellation: Your payment secures your place on the tour. Bookings are scheduled date tours are non-refundable but transferrable. ie you may replace yourself on a tour with a friend and family member.

For private group bookings: cancellations are accepted more than 10 days in advance of tour date and a refund will be provided less the non-refundable deposit. Between 2–10 days of tour, cancellations are accepted, and a 50% refund of full tour costs will be provided. Within 48 hours of tour departure refunds or rescheduling are unavailable.

Minimum numbers: Mia Cucina Tours are subject to minimum numbers of two (2) guests. Every endeavour is made to ensure the tours take place but if the minimum number of guests is not reached, the tour will be cancelled with all monies being refunded.

Itinerary Validity and Content: Itineraries are valid unless otherwise specified. Every effort is made to ensure accuracy. Mia Cucina Tours will not be liable for any injury, damage or loss caused by any inaccuracy. Mia Cucina Tours reserves the right to change tour arrangements due to safety reasons and will endeavour to provide alternative arrangements of the same standard as that originally booked.

Disclaimer: Mia Cucina Tours is not a carrier or hotelier, nor do we own aircraft, hotels or coaches. The services Mia Cucina Tours supplies consist of arranging and coordinating tours and transport. We exercise every care in the selection of reputable bus operators and suppliers of the various services which are used in these tours. It is important to note, therefore, all bookings with Mia Cucina Tours are subject to the terms, conditions and limitations of liability imposed by the service providers whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage of personal items. Because of this Mia Cucina Tours does not accept liability for events beyond our control.

Clients' Responsibilities: It is your responsibility to ensure you consider your own dietary requirements and any food allergies. Mia Cucina Tours may not be suitable for those with severe peanut and tree nut allergies.

Mia Cucina Food Tours include visits to producers and working farms where there may be on-site hazards or areas which, for safety reasons, are "off limits" to visitors. You must therefore comply with all instructions, rules or policies which apply on the premises you visit with Mia Cucina Tours and any failure by you to do so is at your own risk.

Photography: Mia Cucina has Intellectual Property on all photography taken by staff. "Copyright provides an owner of a material with exclusive economic rights to do certain acts with that material. These rights include the right to copy and the right to communicate the material to the public".
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